

InterCall Mobile Assistant

Installation for Windows Mobile 5.0 & 6.0



For more information:

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There are two options for installing onto Windows Mobile Phones: Via ActiveSync or Over-the-Air (OTA) directly to your phone. In order to utilize the ActiveSync Process, you **MUST** have ActiveSync installed and operational between your computer and phone before attempting the installation. If not, please see the user guide for your phone.

How to Install

1. Go to the <http://mobile.intercall.com>.
2. Select the Windows Mobile platform.
3. Select your Windows Mobile phone from the options presented. **ONLY** select your exact phone.
4. Select the application to download for your phone and the method that you wish to use to install: ActiveSync or Over-the-Air.
5. On the User information page, please fill out the information page as completely as possible, as we will utilize this information to notify you of updates. The mobile phone number must be complete and correct.
6. If you selected Over-the-Air installation you will receive a text message with the URL link to the installer application directly on your phone (MobileAssist-Setup.exe). If you did not Select Over-the-Air then you will receive an email message with the URL link to download the application to your Windows Workstation.
7. The URL will take you to a web service displaying the application information. Select **Download** to begin the install process.

ActiveSync installation

1. After downloading the application to your Windows computer from the previous steps, you should have an application called **MobileAssist-Setup.exe**.
2. Run the downloaded application and accept the default settings for the installation. This will install two items to the phone: Microsoft Compact Framework 2.0 and the InterCall Mobile Assistant.
3. During the next ActiveSync session with your phone, the application will be installed. The phone will be restarted automatically to activate the installation.

Over-The-Air Installation

1. The URL within the SMS Text message will initiate the download and install process to your phone.
2. The Mobile Assist application will be downloaded and installed to your phone.
3. Depending on your phone, a restart may be required to complete the installation.
4. To begin utilizing the Mobile Assist application, select the InterCall icon from your list of programs.

How to Remove

1. Open the Settings and select the System tab at the bottom of the screen.
2. Click "Remove Programs".



3. Select the InterCall MobileAssist.
(You may also choose to remove Microsoft .NET Compact Framework 2.0 if it is not required by any other application.)
4. Select "Remove" and respond to the screen prompts.